

Hours Not Worked Develop Louisville



KPI Owner: Donald Robinson

Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Jul, 2014 - Jun, 2015 Goal: Reduce Hours Not Worked to 3% of total hours earned by FY16 Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Develop Louisville will verify the goal and establish a baseline.

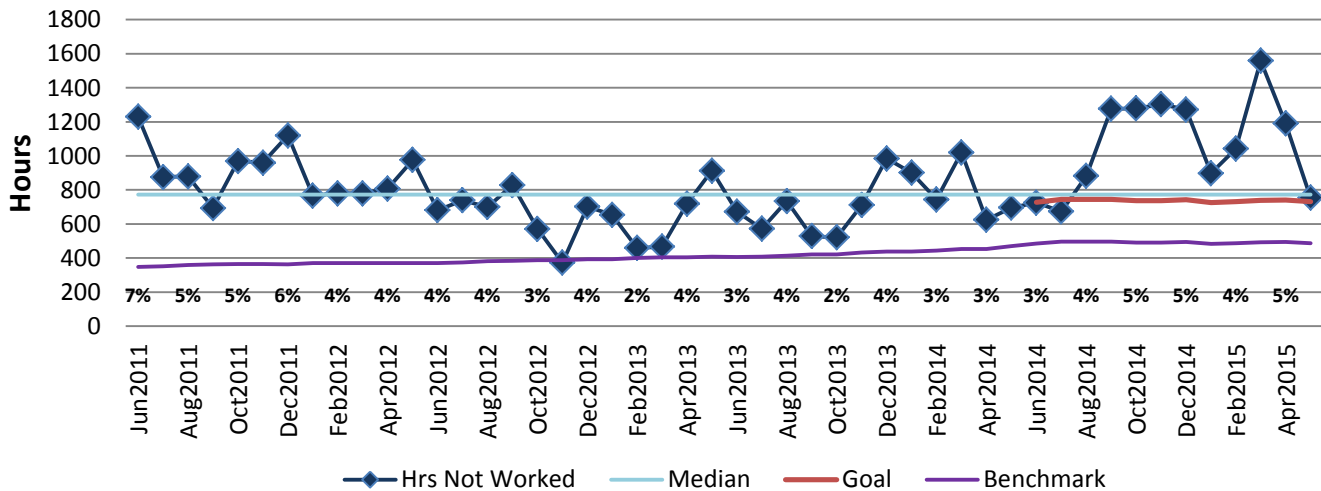
How Are We Doing?

Jun2014-May2015 12 Month Goal	Jun2014-May2015 12 Month Actual		May2015 Goal	May2015 Actual	
8,846	12,858		731	754	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



Jun2014-May2015 Pareto Analysis

